

**Open Report on behalf of Richard Wills  
Executive Director for Environment and Economy**

Report to:	<b>Environment and Economy Scrutiny Committee</b>
Date:	<b>18 September 2018</b>
Subject:	<b>Environment Quarter 1 Performance Measures (1 April to 30 June 2018)</b>

**Summary:**

This report describes progress against the indicators in the council business plan. One indicator is reported in quarter four, one will be reported from quarter two, while two indicators have not been met. Two of the measured indicators will have data available in the following quarter, and a further three show measured progress.

**Actions Required:**

Members of the Environment and Economy Scrutiny Committee are invited to:

- 1) Consider the performance against the indicators and highlight any recommendations, changes or actions for consideration; and,
- 2) Seek assurance from senior managers on how they will maintain and improve performance against the indicators.

## **1. Background**

The Lincolnshire County Council (LCC) business plan has nine indicators for the Environment, of which six are reported quarterly. One indicator will be reported from quarter two, one in quarter four, and two have not been met. Of the measured indicators, three are showing measured progress, and two will be measured from quarter two.

The two that have not been met relate to the Joint Municipal Waste Management Strategy, which is now out of date, and is currently being fully revised. The draft new strategy will be considered by the Environment and Economic Scrutiny Committee in due course.

This Quarter Environment & Economy has received 11 complaints compared with 4 in the previous quarter, which is an increase of 7. When comparing this quarter with the same period in the previous year, there was an increase of 7 again, with 4 complaints having been received for quarter 1 in 2017-18.

## 2. Conclusion

Performance continues to be steady against the most relevant measures. Where performance is not meeting the indicators it is because the indicators are outdated, and work is in progress to replace these indicators.

## 3. Consultation

### a) Have Risks and Impact Analysis been carried out?

N/A

### b) Risks and Impact Analysis

N/A

## 4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Q4 Performance Indicators (Environment)
Appendix B	Q4 E&E Customer Complaints information

## 5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

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